

## Viking Subscriber Software 18.2 Point Release 3: May 2019

Effective Release: 05/24/19

FSN-0524-VIKING-08

This Field Software Notice (FSN) announces the KENWOOD Viking® subscriber software version 18.2 point release 3. This release provides new features and bug fixes for Viking radios. This release supersedes all earlier KENWOOD Viking 18.2 software release.

### Software Versions

The following table capture the Viking Software versions.

Item	Version
VP600/900 Firmware	8.24.21
VM600/900 Firmware	8.24.21
VP5000/6000 Firmware	8.24.21
VM5000/6000/7000 Firmware	8.24.21
Armada	1.24.18
OTAP Server	1.24.3
Data Registration Server	1.22.0
Elite Battery Management Server	1.14.0

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*For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.*

## Customer Issues Addressed

Following is a list of customer impacting issues that are resolved in the 18.2 point release.

Issue	Overview
<b>IRR may stop recording calls on some P25 systems</b>	On some P25 Systems, the IRR feature may stop recording new calls. Any subsequent button presses of the IRR function button will not play audio. This issue is now fixed in this release.
<b>Dropped or Garbled Audio on Harris TDMA Systems</b>	The customer was having instances of dropped or garbled audio that originated with Kenwood Viking radios TRANSMITTING on a Harris TDMA system. We were able to adjust our timing to make things work on the Harris system.