

SCH End of Life Announcement

Effective Release: 1/25/19

FSB-0125-EOLSCH

With the introduction of the KCH-19, KCH20 and VCH control head and its continuous new product introductions and enhancements, EFJohnson is announcing the end-of-life of its Standard Control Head (SCH) for the VM900. The VM900 will continue to be available with the VCH (Viking Control Head).

These models and accessories are discontinued effective on the dates indicated in Table 1:

Part Number	Description
023500095001	VK5000 VOICE AND AUTH KEY CABLE, SCH
0235300820	CONTROL HEAD, 5300ES
023530098001	USB PROGRAMMING CABLE, MOBILE, 13-PIN CONN *AIR*
250074031001	MOBILE MIC, STANDARD, SCH
589001202201	DESK MIC, 13-PIN CONN, LOW-TIER *AIR*
5890012023	DESKTOP MIC, SCH
589001603601	DIG KEYPAD MIC, MOB DUAL-RMT(13-P) (R/B -03603)
589001603603	MOBILE MIC, KEYPAD, COLD, 13-PIN, SCH
5890016592	5300 NOISE CANCELLING MIC(13-P) (R/B 589001656001)

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.

Table 1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement for the end-of-life of a product is distributed to the general public.	Jan 25, 2019
End-of-Sale Date	The last date which EFJohnson will accept a purchase order for the specific product. The product is no longer for sale after this date.	Mar 21, 2019
End of SW Maintenance Releases Date	The last date that EFJohnson may release any final software maintenance releases or bug fixes. After this date, EFJohnson will no longer develop, repair, maintain, or test the product software.	Jan 21, 2020
Last Date of General Support	The last date to receive applicable service and support for the product not under service contracts or by warranty terms and conditions.	Jan 21, 2024
Last Date of Contractual Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Later date of “Last Date of General Support” or per contractual terms.

EFJohnson will continue to meet all current contractual commitments regarding these products and will support these products, whether or not currently under contract, for a period of up to five (5) years, so long as the parts are economically available and as long as cost effective fully compatible alternatives exist.

For more information on products, visit our website at <http://www.efjohnson.com/products-solutions/kenwood>

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