

Viking Subscriber Software 19.2 Point 3 Release

Release: April 14, 2020

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This Field Software Notice (FSN) announces the KENWOOD Viking® subscriber software version 19.2 Point 3 release. This release is considered a minor firmware update for on-going product support and provides support for the VP900 portable radio top display hardware due to a part change. This affects only VP900 portable radios.

Software Versions

The following table captures the Viking Software items and corresponding versions included in this release.

Item	Version
Armada	1.28.9
VP900 Firmware Image	8.28.7

All VP900 radios shipped with the new top display hardware will already have upgraded firmware from the factory. This firmware revision, and future versions, will still support older displays in VP900 radios manufactured prior to the date of this notice. For such older radios, they will correctly default to the older display if and when their firmware is upgraded.

If a new radio is accidentally loaded with old firmware, or if the option for the top LCD is incorrectly configured, the top display will not look correct. The image below demonstrates what the top display will look like if it is using older firmware or an incorrect display option setting for a new radio with the upgraded top display.



To avoid the potential for this to occur, a new version of Armada has also been developed to prevent firmware downgrades of new radios with the new display option set. If in the unlikely scenario that a new radio with new firmware has been misconfigured for the new top display, this display configuration can be corrected by changing the option in Tune/Test mode of the radio.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.