

TK Series Portable and Mobile End of Life Announcement

Effective Release: 12/19/18

FSB-1221-EOLTK-06

With the introduction of the VP5000 portable radio and VM5000/VM7000 mobile radio and its continuous new product introductions and enhancements, EFJohnson is announcing the end-of-life of its TK portable and mobile radios. The VP5000 and VM5000/VM7000 are replacements for TK series portable and mobiles.

The following models are discontinued effective on the dates indicated in Table 1:

Part Number	Description
TK-5230F2 TK-5230F3	TK 5000 VHF Portable
TK-5330F2 TK-5330F3 TK-5330F5 TK-5330F6	TK 5000 UHF Portable
TK-5430F2 TK-5430F3	TK 5000 7/800 Portable
TK-5730BF	TK 5000 VHF Mobile
TK-5830BF TK-5830BF2	TK 5000 UHF Mobile
TK-5930BF	TK 5000 7/800 Mobile

Please note that the NX version of these radio products will continue to be available from JK USA Communications Division.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.

The following table captures the replacement models:

P/N	Description	Replacement P/N	Description
TK-5230xx	VHF Portable	VP5230xx	VHF Portable
TK-5330xx	UHF Portable	VP5330xx	UHF Portable
TK-5430xx	7/800 Portable	VP5430xx	7/800 Portable
TK-5730xx	VHF Mobile	VM5730xx	VHF Mobile
TK-5830xxx	UHF Mobile	VM5830xxx	UHF Mobile
TK-5930xxx	7/800 Mobile	VM5930xx	7/800 Mobile
KCH-19M	Basic Control Head	KCH-19VM	Basic Control Head
KCH-20RM	Enhanced Control Head	KCH-20RV	Enhanced Control Head
KRK-15BM	Remote kit	KRK-17BF	Remote kit
KRK-14HM	Control Head Interface kit	KRK-14HV	Control Head Interface kit

Table 1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement for the end-of-life of a product is distributed to the general public.	Dec 21, 2018
End-of-Sale Date	The last date which EFJohnson will accept a purchase order for the specific product. The product is no longer for sale after this date.	Mar 21, 2019
End of SW Maintenance Releases Date	The last date that EFJohnson may release any final software maintenance releases or bug fixes. After this date, EFJohnson will no longer develop, repair, maintain, or test the product software.	Dec 21, 2019
Last Date of General Support	The last date to receive applicable service and support for the product not under service contracts or by warranty terms and conditions.	Dec 21, 2023
Last Date of Contractual Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for	Later date of "Last Date of General Support" or per contractual terms.

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	the product are unavailable, and the product becomes obsolete.	
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EFJohnson will continue to meet all current contractual commitments regarding these products and will support these products, whether or not currently under contract for a period of up to five (5) years, as long as the parts are economically available and cost effective fully compatible alternatives exist.

For more information on products, visit our website at www.efjohnson.com/products.

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