

VM900 Dual Band Offering / End of life

Effective Release: 2/28/20

FSB-0228-VM900EOL

Due to on-going supply chain subcomponent availability issues, EFJohnson is announcing the end-of-life of the VM900 Dual Band radio offering. The VM900 Dual band (7/800 MHz + VHF) configuration will no longer be offered, effective 2/28/20.

The following radio models are discontinued effective on dates indicated in Table 2:

Table 1 – Affected Models

Part Number	Description
242-5BAx-xxx-xxx	VM900 MOBILE, 7/800-VHF, Dash & Remote Mount (all models)

Table 2 – Effective Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement for the end-of-life of a product is distributed to the general public.	Feb 28, 2020
End-of-Sale Date	The last date which EFJohnson will accept a purchase order for the specific product. The product is no longer for sale after this date. (Effective immediately)	Feb 28, 2020
End of SW Maintenance Releases Date	The last date that EFJohnson may release any final software maintenance releases or bug fixes. After this date, EFJohnson will no longer develop, repair, maintain, or test the product software.	Feb 28, 2021
Last Date of General Support	The last date to receive applicable service and support for the product not under service contracts or by warranty terms and conditions.	Feb 28, 2025
Last Date of Contractual Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Later date of “Last Date of General Support” or per contractual terms.

EFJohnson will continue to meet all current contractual commitments regarding these products and will support these products, whether or not currently under contract, for a period of up to five (5) years, so long as the parts are economically available and as long as cost effective fully compatible alternatives exist.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.

EFJohnson offers the VM7000 mobile radio solution which has the ability to operate up to 4 different bands in a multi-deck configuration, providing an alternate solution to customers requiring the need to communicate across multiple frequencies or bands simultaneously. Customers with current VM900 deployments or plans for future purchase are encouraged to assess the VM7000 solution. Additionally, EFJohnson offers the VM5000 and VM6000 series to fulfill needs for VHF, UHF, or 700/800 MHz systems mobile radio needs.

The associated accessories for the VM900 series Mobile as listed in Table 3 are likewise considered discontinued per the schedule indicated in Table 2, but in some cases may be available on a limited continuing basis while supplies last.

Table 3 – Affected Accessories

Part Number	Description
597535775601	CABLE, BATTERY ADAPTER
R597-5357-70201	CABLE, USB, SERIAL, STANDARD INTERFACE
R597-5357-70701	CABLE, SINGLE REMOTE, USB, SERIAL, STD INTERFACE
R597-5357-73801	CABLE, SINGLE REMOTE, SERIAL, USB, PVP/UDDI, STD INTER
R597-5357-74201	CABLE, DUAL REMOTE, SERIAL, USB, STANDARD INTERFACE
R597-5357-74401	CABLE, DUAL REMOTE, SERIAL, USB, PVP/UDDI, STD
2505300003	REMOTE CONTROL HD KIT, SECOND RMT CONT HEAD
2505300012	CONVERSION KIT, DASH TO REMOTE
2505300214	KIT, CONTROL STATION, 30AMP
589001603503	MOBILE MIC, KEYPAD, HOT, 13-PIN, SCH
2515000007	GPS MODULE AND LMR-GPS ANTENNA MOUNT, VM-H
3361195001	TONE TERM PANEL CPI TTP216-EFJ
5855000938	KVL4000 VOICE KEY CABLE, VM-H-SCH
5975357792	Y CABLE, FIRECOM INTEGRATION, VM-H

For more information on products, please visit our website at

<http://www.efjohnson.com/products-solutions>

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