

Zetron, Register Consoles for Warranty

Release: February 2, 2021

FSB-0221-Zetron

Effective immediately, customers that have purchased a Zetron console will need to register their console(s) with Zetron support to be eligible for warranty coverage. Product registration will enable customers to receive warranty benefits and support on the consoles, which will be extended by the vendor. Registration is required prior to receiving support services or submitting warranty claims.

If the Zetron console has not been registered for warranty, EF Johnson will be unable to provide any warranty support on the products to include hardware and software.

How to register?

To register your Zetron console, please contact Technical support at Zetron.

Zetron Technical Support

Email: customercare@zetron.com

Phone: +1 877-284-4616 (Option 3)

Additional contact information for Zetron can be found at: <https://www.zetron.com/sales-support/>.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.